

## "A Letter to Santa Claus" Promotional Activity

### Terms and Conditions

1. "A Letter to Santa Claus" Promotional Activity (hereinafter referred to as "**this Promotional Activity**") is held by S.F. Express (Hong Kong) Limited ( "**SF Express**" ). Facebook Inc. did not participate in, sponsor, support, evaluate or manage this activity.
2. In this Promotional Activity, SF Express provides participants with free-of-charge Christmas cards/ letters delivery service to the Santa Claus village address(es) designated by SF Express. Christmas cards/letters from participants are gathered in the Collection Boxes stationed at designated SF Stores, store details and addresses are stated in the corresponding promotional materials. This Promotional Activity does not include any return letter delivery service.
3. This Promotional Activity is limited to the delivery of Christmas cards/ letters from Hong Kong to the Santa Claus village address(es) designated by SF Express. Each Christmas cards/letter shall not exceed 10g in weight or shall not exceed 8.27 × 11.69 inches in size. If SF Express under reasonable circumstances believes that the posted items do not comply with this clause or other postal safety principles, SF Express reserves the right to dispose the posted items and disqualify the participants from participating in this Promotional Activity without further notice and without any compensation.
4. The Christmas cards/letters posting acceptance time for this Promotional Activity shall be between the business hours of designated SF Stores from 27 November 2020 to 18 December 2020, both dates inclusive (Hong Kong time). The time on SF Express official website shall prevail.
5. SF Express shall not be responsible for any delay in delivering the Christmas cards/letters under this Promotional Activity, loss or damage thereof caused by weather, flights, customs clearance and any other uncontrollable or human factors.
6. SF Express reserves the right to change or cancel this Promotional Activity and/or revise these terms and conditions at any time without prior notice.
7. By participating in this Promotional Activity, the participant accepts and agrees to be bound by these terms and conditions.
8. If the participant in this Promotional Activity violates any of these terms and conditions, such person shall indemnify SF Express for all losses and expenses (including but not limited to attorney fees).
9. In case of any dispute, the decision of SF Express shall be final.
10. In case of any discrepancy between the Chinese and English versions of these terms and conditions, the Chinese version shall prevail.

(Version of November 2020)