## "SF Souvenir Redemption Charity Program" Activity

## **Terms and Conditions**

- 1. "SF Souvenir Redemption Charity Program" Activity (hereinafter referred to as "this Activity") is held by S.F. Express (Hong Kong) Limited ("SF Express"). Facebook Inc. did not participate in, sponsor, support, evaluate or manage this activity.
- 2. During the activity period, customers who send out or pick up parcel in any SFHK self-operated network point are eligible to redeem one SF souvenir at charity price HK\$1 cash in designated SF stores. Limited to one souvenir per transaction. All profits will be donated into the TWGHs donation boxes stationed at designated SF Stores directly. This activity accept cash only and no change shall be provided. Souvenirs are available on a first-come, first-served basis while stock lasts. Participant shall read and accept the descriptions of SF souvenir before redemption, which include but not limited to the valid period and designated SF stores. Inventory of souvenirs will be deducted relatively after redemption, souvenirs being redeemed are incapable of being retracted or revoked. Designated SF store addresses are stated in the corresponding promotional materials.
- 3. Before redeeming souvenirs, participants must present the waybill number to SF staff in order to prove that they have used SF Drop Off and SF Pick Up during activity period.
- 4. All revenues collected will be donated to TWGHs for charitable purposes without cost deduction.
- 5. The activity period for this Activity shall be between the business hours of designated SF Stores from 2 March 2021 to 8 March 2021, both dates inclusive (Hong Kong time). The time on SF Express official website shall prevail.
- 6. Image shown may vary from the actual product. If any difference is found, the actual product shall prevail. This offer are not transferable for sales, refundable or exchangeable for cash, and / or substitution of other promotion offer / gift. Customers are responsible for checking the quality of souvenirs at the time of redemption. No refund or exchange will be given afterwards.
- 7. SF Express is not the supplier of the gift and accepts no liability for defectiveness of gift provided by suppliers (including but not limited to product quality and safety). Please read the product instructions and warning guidelines carefully and use the product properly and safely.
- 8. SF Express reserves the right to change or cancel this Activity and/or revise these terms and conditions at any time without prior notice.
- 9. By participating in this Activity, the participant accepts and agrees to be bound by these terms and conditions.
- 10. If the participant in this Activity violates any of these terms and conditions, such person shall indemnify SF Express for all losses and expenses (including but not limited to attorney fees).
- 11. Terms and Conditions of SF Express's relevant services shall apply when participants use SF Express's send out, self-pick up and/or other relevant services.
- 12. In case of any dispute, the decision of SF Express shall be final.
- 13. In case of any discrepancy between the Chinese and English versions of these terms and conditions, the Chinese version shall prevail.

(Version of March 2021)