



17 December 2021

Dear Valued Customer,

Service Arrangement on 2021 Macau S.A.R. Establishment Day, Christmas and 2022 New Year Holidays

SF Express will provide special delivery arrangements on Macau Special Administrative Region Establishment Day (20 December 2021), Christmas Holiday (25 to 27 December 2021) and New Year Holiday (1 January 2022) in Hong Kong and Macau. Details are as follow:

A. Door-to-Door Pickup & Delivery Service

District	Date	Pickup Service	Delivery Service
Macau	20 December 2021 (Monday), 25 to 26 December 2021 (Saturday to Sunday) and 1 January 2022 (Saturday)	Cut-off Time: 16:00	<ul style="list-style-type: none">• Same Day Delivery Service will not be available• If you wish to deliver your shipment(s), please specify the below information on the waybill:<ul style="list-style-type: none">- Valid "contact no." and "mobile no." of the recipient- Exact delivery date marked in "Remark" field (e.g. Please deliver on 25 December 2021)
Hong Kong	25 to 27 December 2021 (Saturday to Monday)		<ul style="list-style-type: none">• Same Day Delivery Service will not be available• If you wish to deliver your shipment(s), please specify the below information on the waybill:<ul style="list-style-type: none">- Valid "contact no." and "mobile no." of the recipient- Exact delivery date marked in "Remark" field (e.g. Please deliver on 25 December 2021)
	1 January 2022 (Saturday)		<ul style="list-style-type: none">• Same Day Delivery Service will not be available• If you wish to deliver your shipment(s), please specify the below information on the waybill:<ul style="list-style-type: none">- Valid "contact no." and "mobile no." of the recipient- Exact delivery date marked in "Remark" field (e.g. Please deliver on 1 January 2022)

Remarks:

1. Custom clearance might be delayed due to the special arrangement during the holidays.



B. Pickup Service & Delivery Service at SF Service Network

During the holidays, pickup and drop-off service are available. Details are as follow:

1. SF Business Station

- Below Macau SF Business Stations maintain service on Macau Special Administrative Region Establishment Day (20 December 2021), Christmas Holiday (25 to 26 December 2021) and New Year Holiday (1 January 2022). Business Hours: **09:00-18:00**.

Macau	Code	Address
Rua Cinco Bairro Da Areia Preta	853A	G/F, 3B Veng Fung Industrial Building, Rua Cinco Bairro Da Areia Preta, Macau
Taipa	853AA	Block B, G/F, Va Nam Industrial Building, Nos. 522-568 Av. Olimpica, Taipa, Macau

- Below Hong Kong SF Business Stations maintain service on Christmas Holiday (25 to 27 December 2021) and New Year Holiday (1 January 2022). Business Hours: **09:00-18:00**.

Hong Kong	Code	Address
Tai Po	852AA	G/F, North Wing, 1&3 Tung Mau Square, Tai Po, N.T.
Mongkok	852BD	Shop A & Shop B1, G/F, Fook Hong Mansion, No. 17-19 Fuk Tsun Street, Kowloon
Kwun Tong	852C	Room B, G/F, Fung Yip Industrial Building, 170 Wai Yip Street, Kwun Tong, Kowloon
Kwun Tong	852CAB	Workshop No. 1, G/F, Hung To Industrial Building, No. 80 Hung To Road, Kwun Tong, Kwun Tong District, Kowloon, Hong Kong
Lai Chi Kok	852D	Unit A, G/F, Shun Cheung Industrial Building, 24 & 26 Wing Hong Street, Lai Chi Kok, Kowloon
Tsim Sha Tsui	852E	Unit A, B & C, G/F, Eu Yan Sang Tower, Nos. 11-15 Chatham Road South, Tsim Sha Tsui, Yau Tsim Mong District, Kowloon
Hung Hom	852K	Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Kowloon,
Shatin	852FE	Room E, G/F, Yue Cheung Centre, 1-3 Wong Chuk Yeung Street, Sha Tin, N.T.
Tsuen Wan	852G	Room 7&8B, G/F, Thriving Industrial Centre, 26-38 Sha Tsui Road, Tsuen Wan, N.T.
Tsuen Wan	852GH	Workshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, N. T.
Kowloon Bay	852H	G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon
San Po Kong	852J	Ground Floor, Fuk Wo Industrial Building, No.5 Sheung Hei Street, San Po Kong, Kowloon
Kwai Chung	852L	Workshop C, G/F, Ching Cheong Industrial Building, 1-7 Kwai Cheong Road, Kwai Chung, N.T.
Sheung Wan	852M	Shop A, G/F, Man Lok Building, 91 Bonham Strand & 117 Wing Lok Street, Sheung Wan, Hong Kong Island
Chai Wan	852PB	Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island
Wan Chai	852T	Shop A & B, G/F, Man Shek Building, 404-406 Jaffe Road, Wan Chai
Tuen Mun	852UAB	Unit A, Ground Floor, Tins' Centre Block I, 3 Hung Cheung Road, Tuen Mun, N.T.
Tuen Mun	852U	Unit F, G/F, Hoi Cheung Industrial Building, No. 4 Ho Tin Street, Tuen Mun, Tuen Mun District, N.T.

- Below SF Business Station will maintain normal service during the holidays.

Hong Kong	Code	Address
Chek Lap Kok	852QB	Counter 1 & 2, Zone J, T1 L7 check-in hall at the Hong Kong International Airport, Chek Lap Kok, Islands District, New Territories, Hong Kong (Pick-up service is not available)

Please [click here](#) for the details of SF Business Station.



2. SF Stores

All SF Stores will maintain service in holiday operations on Christmas Holiday (25 to 27 December 2021) and New Year Holiday (1 January 2022). Shipments dropped off during the public holiday will be delivered on the next working day.

Please [click here](#) for the details of SF Store.

3. SF Service Partners

Below SF Service Partners have special arrangement on Christmas Holiday (25 to 27 December 2021) and New Year Holiday (1 January 2022). Details are as follow:

Store Code	Address	Store Name	Business Hours
852A3001	Unit A, G/F, No 20 1st Lane, Po Sheung Tsuen, Sheung Shui, NT	柏誠自提點	OFF
852A3002	Shop 6A, G/F Shopping CTR, Suningdale Garden, 8 Chi Cheong RD, Sheung Shui, NT	2 提點	OFF
852A3003	Shop 52D, G/F, Lung Fung Garden Shopping Arcade, Sheung Shui, NT	Storeroomz	OFF
852A3004	Shop 120, G/F, Tin Ming House, Tin Ping Est, Sheung Shui	Goods City	OFF
852A3005	Shop 4, G/F, Ching Ho Shopping Centre, Sheung Shui, NT	Yuen Tai Stationery	11:00-21:00
852A3006	Shop 1, G/F, Avon Mall, Fanling, NT	Storeroomz	OFF
852A3007	Shop R 119A, 1/F, Wah Sum Shopping Centre, 18 Yat Ming Road, Fanling, NT	旺淘點	21/12, 27/12 12:00-18:00; 25/12 OFF
852A3009	G/F, 123 Hang Tau Village, Sheung Shui, N.T.	蓬萊餐廳	OFF
852AA3001	Shop12A, G/F, Elegance Garden, Tai Po, NT	Storeroomz	OFF
852AA3002	Shop A2, G/F, No. 29 Kam Fuk Building, Tai Ming Lane, Tai Po	淘點易取站	OFF
852BA3001	Shop 7, G/F Mei Wui House, Shek Kip Mei Estate, Shek Kip Mei	Yuen Tai Stationery	11:30-21:00
852BA3003	BLK B, G/F, Green View House, 31 Poplar St, Price Edward, KL	尚車駁	OFF
852BA3004	Shop 114, Nam Lok House, Nam Shan Estate, Shek Kip Mei, Kowloon	南昌辦館	OFF
852BA3006	G/F, 296 Ki Lung Street, Sham Shui Po, KLN	正興大藥房	OFF
852BE3001	G/F, No 237 Fa Yuen Street, MONGKOK, KL	KT MOTOR	OFF
852CA3001	Shop G15-G17, Ka Wah Arcade, Yau Tong Centre, Ka Wing Street, Yau Tong, KLN	華輝藥業	08:00-20:00
852CB3001	G/F, 148 Shui Wo Street, Kwun Tong, Kowloon	栗子屋	OFF
852CB3002	Flat/RM 301, 3/F, Tak Tin Plaza, 223 Pik Wan Road, Lam Tin, KL	VIGO Storage	OFF
852CF3001	RM 103, M2/F, Tsui Ping Shopping Circuit, Tsui Ping EST, Kwun Tong, KL	翠安園	12:00-21:00
852CF3002	Shop 24, G/F, Sai Kung Town Centre, No. 22-24 Fuk Man RD,	Lai Wah Laundry	08:30-19:30



	Sai Kung , NT		
852CH3001	Shop 14, G/F, On Kwan House, Shun On Commercial Centre, Kwun Tong, KL	速豹物流	11:00-18:00
852FE3001	Flat 209, 2/F, Hang On EST Shop' G Arcade, Ma On Shan, NT	忠誠鞋業	OFF
852FE3002	G/F, San Tin Village ,Tai Wai ,Shatin, New Territories	Storeroomz	OFF
852FE3004	2/F, No. 204 Lung Hang Shopping Center, Lung Hang Estate, Shatin, NT	金鸞圖書文具公司	OFF
852FH3001	G/F, 34I First Street Tai Wai, Shatin, NT	2 提點	OFF
852GE3002	Shop 16B, G/Fr, Cheong Ning Plaza, Tsuen Cheong Center, 202-216 Sai Lau Kok Rd, Tsuen Wan, NT	天空之城	19/12, 21/12, 24/12, 26/12, 27/12, 31/12 11:00-16:00; 25/12 OFF
852GH3001	G/F, No.16 Tai Wong Ha Resite VLG, Tsing Yi, NT	大王下便利店	OFF
852GH3002	G/F, 24 Ha Ling Pei Village, Tung Chung, NT	成發士多	11:00-20:00
852H3002	F18B, Telford Plaza 1, Kowloon Bay, KL	Mobile House	11:00-21:00
852J3002	G/F, B17 Yin Hing Street, San Po Kong, Kowloon	水禾田士多	OFF
852K3003	Shop 2,G/F,Harbourview Horizon Hotel12 Hung Lok Rd Hunghom Bay, KL	海韻星	08:00-24:00
852L3001	G/F, No 214 Yau Ma Hom Road , TSUEN WAN , NT	Love Garden	OFF
852L3002	Shop 17, G/F, Kwai Fong Terrace, Kwai Chung	2 提點	OFF
852LB3001	Shop A7A, Kwai Chung Centre, 102 Kwai Hing Road, Kwai Chung, NT	AMI 葵興自提點	OFF
852M3001	G/F, 53 San Hing Street, Cheung Chau	橫店百貨	10:00-13:00
852M3002	G/F, No.124, Tai Sun Back Street, Cheung Chau	潮點集運	OFF
852MB3001	Shop42, 1/F A, Arion Commercial Centre, 8 Queen's Road West, Sheung Wan, HK	上環寶寶	21/12, 24/12, 31/12 11:00-18:30; 25/12-27/12, 1/1 OFF
852MC3001	Shop E, G/F, 51 Luen On Apartments, Kennedy Town, Hong Kong	Bro's Pick	OFF
852MC3002	Shop 30, G/F Jade Court, 35A Belcher's Street, Kennedy Town, Hong Kong	Ocean Laundry Shop	08:30-17:00
852P3002	Shop A2, G/F, Kava Mansion, 29-31 Fort Street, North Point, Hong Kong	安利堡壘公司	OFF
852PA3004	Shop 20A, G/F, Yick Fat Building, 1048 King's Road, Quarry Bay, Hong Kong	Box Cut	OFF
852PB3002	847 Shek O Village, Shek O, HK	澳運公司	14:00-22:00
852PB3003	7A G/F Man Wah Building, 7-7D Sui Man Road, Chai Wan, HK	歐亞汽車總匯有限公司	OFF
852PB3004	Shop 81,82 G/F Block B Walton Estate Shopping Arcade, 341-343 Chai Wan Road, HK	ALICE SHOES CO.	OFF



852Q3001	G/F, 27 Yung Shue Wan Main Street, Lamma Island	利源便利店	11:00-01:30
852Q3002	Shop 2, Sliver Pearl Mansion, 14 Mui Wo Ferry Pier Road, Lantau Island	紅樓傢俱店	OFF
852Q3003	G/F, 5 First Street, Sok Kwu Wan, HK	漁民文化村	10:00-18:00
852T3001	G/F, 23 Yik Yam Street, Happy Valley	定發五金	OFF
852U3001	Shop Nos. 10, 1/F, Tai Hing Commercial Centre, 1 Tai Hing Street, Tuen Mun	新日尚士多	OFF
852U3002	FLAT 202, Siu Hong Court Arcade, Siu Hong Court, Tuen Mun	Fuk Chak Comradore	OFF
852U3003	FLAT/RM 62, G/F, SHOPPING CTR, LUNG MUN OASIS, TUEN MUN, NT	電訊站	OFF
852U3004	1/F 1A, Sun Fung Wai, Tuen Mun, NT	順捷自提站	10:00-22:00
852U3006	No S13, G/F, Fung Yu Hse, Sam Shing Est, Tuen Mun, NT	三江書報社	09:00-19:00
852U3007	Shop 12, G/F, Come on building, No.387 Castle Peak Road, Tuen Mun, NT	雙寶自提點	OFF
852U3008	Shop 146, Yuet Wu Shopping Centre, Yuet Wu Villa, Tuen Mun.	雙寶自提點	OFF
852U3009	Shop 6, 1/F Richland Garden Shopping Center, Tuen Mun, New Territories	荃取營	OFF
852U3012	26 Fuk Hang Tsuen Rd, Lam Tei, Tuen Mun, N.T.	金田食品有限公司	OFF
852UA3003	18C, Tong Tau Po Village, Tai Shu Ha Road East, Yuen Long, N.T.	超記速食車	OFF
852UA3005	G/F, Sun Shun Fuk Centre, 12- 18 Wang Yip Street South, Yuen Long, NT	意拓有限公司	OFF
852UA3006	G/F, No. 86 Wong Nai Tun Tsuen, Yuen Long, NT	86 士多	OFF
852UA3007	G/F · 682 · Tai Kei Leng, Yuen Long, NT	682 士多	OFF
852UA3008	Shop 46, G/F, Ho Shun Tai Building, 10 Sai Ching Street, Yuen Long, NT	淘點易取站	OFF
852UB3001	Shop L030, G/F, Tin Yiu Plaza, Tin Shui Wai, NT	資料電腦	10:30-21:00
852UB3002	SHOP 13, G/F, Fairview Park Boulevard, Yuen Long	森美士多	OFF
852UB3003	No 101, Shan Tsuen (Wang Toi Shan), Yuen Long, NT	燦利士多	OFF
852UB3005	G/ F, 1 Ha Tsuen Shi, Yuen Long, NT	坤記士多	11:00-22:00
852UB3006	NO.1A1, HA CHUK YUEN VILLAGE, YUEN LONG, NT	奕豐士多	OFF
852UB3007	Rd 251A, Kam Sheung Rd, Shek Wu Tong, Shek Tin, NT	NET MEAT SHOP	OFF
852BE3002	Shop A G/F, No. 3 Peace Avenue, Ho Man Tin, KL	La La Store	OFF
852BE3003	Shop 120B, G/F, La Belle Mansion, 118-120 Argyle ST, Ho Man Tin, KL	尚品優質食材專門店	OFF
852CD3001	Shop 5, On Tai Wet Market, 20 On Sau Rd, Sau Mau Ping, Kwun Tong, KL	驛站自取點有限公司	21/12, 24/12, 31/12 12:00-17:00, 25/12 OFF
852FH3002	Shop 19A, G/F, Sheung Keng Hau Village, Tai Wai, Sha Tin, NT	驛站自取點有限公司	21/12, 24/12, 31/12 14:00-17:00, 25/12 OFF



852T3002	Flat/Rm B2, G/F Morrison Building, 20-30 Morrison Hill Rd, Wan Chai, HK	泗和棧有限公司	OFF
852U3013	121 So Kwun Wat Tsuen Road, Tuen Mun, NT	一栗商店	OFF
852U3014	G/F, BLK B Elegance, Tsz Tin Rd, Tuen Mun, NT	提點 REMIND	OFF
852MA3001	Flat/RM 21B, G/F Kwan Yick BLDG Phase 1, 430 Des Voeux Road West, HK	順昌隆	OFF
852UB3008	Lot No.1737RP, DD124 Tin Ha Road, Hung Shui Kiu, Yuen Long, NT	豐之谷自助洗車店	OFF
852PA3005	SHOP G26, Apple SOLO, 14 Kng's Rd, Tin Hau, HK	提點坪有限公司	OFF
852DA3001	Shop 114, Lai Tsui Court, 608 Lai Chi Kok Rd, Cheung Sha Wan, NT	提點坪有限公司	OFF
852FH3003	Shop S-CS9F, G/F, Chun Shek Commercial Complex, Chun Shek Estate, 1 Shing Tin St, Shatin, NT	小淘自取	OFF
852AA3003	Shop 65, G/F, Kwong Fuk Market, Kwong Fuk Estate, Tai Po, NT	小小世界	OFF
852J3005	Shop E, 1/G Comm Carpark Block, Grand View Garden, 185 Hammer Hill Rd, KL	裕豐參茸中西藥行	OFF
852G3002	Shop 9, G/F, Tai Wo Hau Shopping Centre 2, Shek Tau St, Kwai Chung	集運家族有限公司	21/12 12:00-18:00; 25/12, 31/12, 1/1 OFF
852BB3002	G/F, No. 910 Canton Rd, Kowloon	新榮棧	OFF
852UA3009	Shop A, The Richfield, 236 Kat Hing Wai, Kam Tin, Yuen Long, NT	合 32 迷你超市	OFF

Other SF Service Partners (including the designated 7-Eleven Convenience Stores, Circle K Convenience Stores, Shell Stations) will provide normal service during the holidays.

The above information is only for reference. Business hours of SF Service Partners might fluctuate due to the retail business operating purpose.

Please [click here](#) for the details of SF Service Partners.

3. SF Lockers

All SF Lockers will maintain normal service during the holidays.

The above information is for reference only. Business hours of SF Lockers might fluctuate due to venue operating adjustments.

Please [click here](#) for the details of SF Lockers.



C. SF Warehousing and Distribution Services

The following SF Office and Warehousing Services have special delivery arrangement on Christmas Holiday (25 to 27 December 2021) and New Year Holiday (1 January 2022). Details are as follow:

Date	Office	Warehousing Service
25 to 27 December 2021 (Saturday to Monday) and 1 January 2022 (Saturday)	Service not available	Goods will be delivered from 28 December 2021 (Tuesday) and 3 January 2022 (Monday) onwards by SF delivery team

Please contact (852) 3902 7457 if you have any questions or special needs on outbound service.

D. Customer Service

The service hours of Hong Kong and Macau Customer Service Hotline will be adjusted during the holidays as below:

District	Date	Service Hours
Hong Kong and Macau	25 to 27 December 2021 (Saturday to Monday) and 1 January 2022 (Saturday)	08:00-20:00

Remarks:

1. Pickup Authorization Service in Macau is not available on Macau Special Administrative Region Establishment Day (20 December 2021), Christmas Holiday (25 to 26 December 2021) and New Year Holiday (1 January 2022).
2. Pickup Authorization Service in Hong Kong is not available on Christmas Holiday (25 to 27 December 2021) and New Year Holiday (1 January 2022).

For any enquiries, please contact our Customer Service Hotlines at (852) 2730 0273 (Hong Kong) or (853) 2873 7373 (Macau).

Yours faithfully,

S.F. Express (Hong Kong) Limited