

## Door-to-door Refrigerated Delivery (B2C)

### • Delivery Rate Card

Shipment Size (Length + Width + Height)	0 – 60 cm	61 – 80 cm	81 – 100 cm	101 – 120 cm
Weight Limit	20 kg			
Rate	HKD 45	HKD 55	HKD 70	HKD 90

### • Charge of Refrigerated Delivery Carton

Model	R3	R4	R5	R6	R7
Carton Dimensions	22 * 18 * 20 cm	32 * 24 * 24 cm	45 * 33 * 22 cm	50 * 40 * 30 cm	32 * 30 * 30 cm
Shipment Size (Length + Width + Height)	60 cm	80 cm	100 cm	120 cm	92 cm
Rate	HKD 5	HKD 10	HKD 15	HKD 20	HKD 15

### Remarks:

- Next-day Delivery service is provided. Shipments will be returned to the sender if the delivery cannot be arranged within seven (7) days after the pick-up.
- Shipment has to be well-packed by carton or insulation bag. Buffer materials are advised to be added for protection.
- One shipment can be only used to ship one individual carton or insulation bag with storing at one specific temperature zone during the delivery.
- Products in bundle or wrapped together cannot be viewed as an individual shipment.
- Sign of Disclaimer for Loss and Damage of Goods are required for specified parcels.
- Sender shall pre-cool the shipments before the pick-up by SF Refrigerated Delivery Team. The shipments will be stored in the required temperature during the delivery. If the shipments have not been pre-cooled, sender shall bear the risk during the delivery.
- Sender shall evaluate whether the inner packaging, such as thin plastic box, is appropriate for chilled / frozen storage and the related risk of delivery.
- SF Refrigerated Delivery Team reserves the right to reject the delivery requests include but not limit to the inadequate packaging, temperature-sensitive products and non-food shipments.
- Declared value for each shipment is limited to HKD5,000.
- SF Refrigerated Delivery Team provides the pick up service to registered industrial/ commercial addresses only. The pickup services is not applicable for unregistered and non-industrial/ commercial address.
- Customer may requires to pick the shipment in an appointed location, for example, pick-up at the ground floor of Tong Lau or gateway of the village.
- Hong Kong Convention and Exhibition Center, airport area, terminals, logistics company/ center, warehouses, hotels, and receiving department are not applicable for the above rates. Please contact our Customer Representatives via Hotline (852) 2730 0273 for enquiries.
- S.F. Express reserves the right at any time to amend, modify or discontinue the service, tariffs and applicable terms and conditions without prior notice.