

Hong Kong Residential Surcharge

In order to improve operation efficiency for service enhancement, HKD20 Residential Surcharge is applied for any shipment picks up from or delivers to residential address in Hong Kong.

Area:

Hong Kong

Applicable to:

Residential Surcharge will be applied on shipments sent from and delivered to address for residential purpose (Includes: Central and Western District, Wan Chai, Eastern District, Southern District, Yau Tsim Mong, Sham Shui Po, Kowloon City, Wong Tai Sin, Kwun Tong, Tsuen Wan, Sha Tin and Kwai Chung). Residential Property within remote area is subject to HKD20 Remote Area Surcharge only.

Charging Standard:

HKD20 is applied on pickup and delivery shipment at residential address. Payments in other currencies are based on HKD20 and are calculated according to the exchange rate of that month.

Payment Method:

By shippers or receivers

Summary of Hong Kong Pickup or Delivery Surcharge:

Method of Collection	Location	Surcharge / per shipment (HKD)
Self-pickup / Self-drop off	S.F. Store / S.F. Service Center	Wavier for Residential Surcharge or Remote Area Surcharge
	S.F. Service Points	HKD10
Door-to-door delivery / pickup	Industrial / commercial address (Non-Remote Area)	Wavier for Residential Surcharge or Remote Area Surcharge
	Residential address	HKD20
	Remote Area	HKD20

*From now till 31 December 2019, HKD 10/MOP 10 S.F. Service Points Service Charge is waived for parcels pickup at S.F. Service Points.

Remarks:

1. Residential Property refers to location for residential purposes.
2. Residential Property within remote area is subject to HKD20 Remote Area Surcharge only.
3. Shipments collected from or delivered to the above locations may require an additional business day.
4. S.F. Express reserves the final right to define the locations where the above surcharges apply.

For further information, please call our Customer Service Hotline at **(852) 2730 0273** (Hong Kong).