

SF 1000+ - Terms and Conditions

1. **SF1000+** (hereinafter referred to as “**this Service**”) is a logistic service provided by **S.F. Express (Hong Kong) Limited** (hereinafter referred to as “**SFHK**”). This Service means a service that allowing Shipper to shipping Shipment(s) at Asia Logistics Hub-SF Center in Tsing Yi within the self-drop off period and SFHK will deliver the Shipment(s) to the specified SF Business Stations, SF Stores, SF Lockers, or designated SF Service Partner Locations for Receiver to pick up by Receiver himself/herself.

2. When using this Service, Shipper agrees, and on behalf of the Receiver and/or any third party with an interest in the Shipment that these Terms and Conditions shall apply.

3. **When using this Service, Shipper shall handover Shipment(s) at the Asia Logistics Hub-SF Center in Tsing Yi, and the Shipper shall:-**
 - 3.1 **strictly comply with all provisions of SF’s Terms and Conditions of Carriage;**
 - 3.2 **shall package the Shipment(s) by the Shipper himself/herself and ensure that the packing can meet safe transportation requirements. For the Shipment that fails to meet the requirements of SFHK or with defective packaging, SFHK shall be entitled to rejects the Shipment(s) or requests the Shipper to repack the Shipment(s) before shipping;**
 - 3.3 **to pay shipment charges and the Shipper shall have rights to enjoys a special price according to the different packing material and packing size;**
 - 3.4 **be entitled to purchase the Shipment Protection Plus Service. The Shipment Protection Plus Service shall be valid from shipping at Asia Logistics Hub-SF Center in Tsing Yi to receiving at the destination.**

4. When using this Service, if it is inconvenient for Shipper to shipping at Asia Logistics Hub-SF Center in Tsing Yi, Shipper may pay an extra drop off charges to handover the Shipment(s) at the specified SF Business Station Locations. **Shipper expressly acknowledges understands and agrees that:-**
 - 4.1 **if Shipper delivers the Shipment(s) at the specified SF Business Station Locations to SFHK, Shipper agrees that SFHK will combine all Shipment(s) in one Waybill (i.e. one waybill with multiple shipments) and transport the Shipments to the Asia Logistics Hub-SF Center in Tsing Yi and the relevant responsibilities of Shipper and SFHK during the transportation from the specified SF Business Station Locations to the Asia Logistics Hub-SF Center in Tsing Yi shall be governed by SF’s Terms and Conditions of Carriage;**
 - 4.2 **for the avoidance of doubt, since the Shipment(s) from the specified SF Business Station Locations to the Asia Logistics Hub-SF Center in Tsing Yi shall be shipped in one Waybill (i.e. one waybill with multiple shipments), whatever the number of Shipment(s) that are delivered at the designated SF Business Station Locations, the Shipment(s) will be deemed as one shipment, which means if any loss or damage happened to the Shipment(s), SFHK will be liable for the loss or damage of**

such one or more lost or damaged item(s) in the proportion to the total number of items in the Shipment, which shall strictly limited to the limits stipulated in Clause 13 of SF's Terms and Conditions of Carriage;

- 4.3 if Shipper regards the limits stipulated in Clause 4.2 as insufficient, Shipper must purchase Shipment Protection Plus Service or make its own insurance arrangement for this Waybill (i.e. one waybill with multiple shipments); and if Shipper purchases Shipment Protection Plus for the this Waybill (i.e. one waybill with multiple shipments), the Shipment Protection Plus will be valid from shipping at the specified SF Business Station Locations to receiving at Asia Logistics Hub-SF Center in Tsing Yi;**
- 4.4 all Shipment(s) in the Waybill (i.e. one waybill with multiple shipments) will be received by SFHK at Asia Logistics Hub-SF Center in Tsing Yi and SFHK will, according to each Waybill which filled by Shipper, post transit transport and finally deliver the each Shipment to the destination self-pickup point by using SF 1000+;**
- 4.5 since SFHK only charges drop off charges without any Shipping charges for the transportation from the specified SF Business Station Locations to Asia Logistics Hub-SF Center in Tsing Yi , SFHK will not refund the drop off charges whatsoever circumstances.**

- 5. When using this Service, Shipper should inform the Receiver to picked up the Shipment(s) at the designated self-pickup point by himself/herself:-
 - 5.1 Shipper may choose any specified SF Business Stations, SF Stores, SF Lockers as the destination self-pickup point; or
 - 5.2 Shipper will also have rights to, by paying an additional service fee, choose any specified SF Service Partner Locations as the destination self-pickup point .
- 6. Once SFHK has completed the delivery according to the destination specified on the Waybill, address correction for Re-delivery shipment to designated address or SF Service Partner locations is not supported.
- 7. When using this Service, the special shipment charges, SF Business Station Locations, self-drop period, drop off charges, self-pickup points and additional service fee sent to designated SF Service Partner Locations for this Service shall be subject to the announcements published on SFHK's official website from time to time, and SFHK reserves the right to make changes in due course.
- 8. The payment method of drop off charges, shipment charges and additional service fee for this Service should be paid by Shipper's credit account.
- 9. Once purchased, this Service shall not be withdrawn or refunded.
- 10. This Service offer cannot be used in conjunction with other offers.

11. When using this Service, it will neither affect Shipper uses another value-added services provided by SFHK nor the right of SFHK to charge service fees for other related services.
12. If any provision of hereof is held by any court or other authority to be invalid or unenforceable in whole or in part, the remaining provisions hereof and the remaining contents of the affected provision shall remain valid.
13. Failure or delay of SFHK in exercising any provision hereunder will not constitute a waiver of such provision
14. SFHK reserves the right to change these Terms and Conditions at any time without further notice and any revision shall become immediately effective and binding when such revision is published on SFHK's official website.
15. These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the Hong Kong Special Administrative Region. Shipper and SFHK agree to submit to the non-exclusive jurisdiction of the courts of the Hong Kong Special Administrative Region.
16. In case of any discrepancy between the Chinese and English versions of these Terms and Conditions, the Chinese version shall prevail.
17. These Terms and Conditions shall become the supplementary terms and conditions of SF's Terms and Conditions of Carriage. With respect to any matter not covered herein, SF's Terms and Conditions of Carriage shall apply. In case of any discrepancy between these Terms and Conditions and SF's Terms and Conditions of Carriage, these Terms and Conditions shall prevail.
18. In case of any dispute, SFHK's decision shall be final.
19. In case of any inquiry, please call Customer Service Hotline (852) 2730 0273 (Hong Kong) or (853) 2873 7373 (Macau).

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