

Specified region and details in Hong Kong

If your Hong Kong local parcel# (weighing ≤ 80 kg per waybill) is sent before specified time on Monday to Friday (except Hong Kong public holidays)^, SF will arrange service upgrade for you. Parcels sent out in the morning arrive in the afternoon on the same day, failing which the customer can apply for refund of the basic shipment charges*. The existing charges remain unchanged.

Application Service Area:

- Parcels sent and delivered within specified region in Hong Kong, please [click here](#) for details.

Specified Send-out Time^:

- To-door address in industrial and commercial area#: Orders placed before 12:00nn on Monday to Friday; and parcels successfully collected by SF staff before 1:00pm on the same day
 - [SF Business Station](#): Parcels successfully sent out before 12:30pm on Monday to Friday
 - [SF Store](#): Parcels successfully sent out before 12:00nn on Monday to Friday
- Saturday, Sunday or Hong Kong public holidays excluded

Delivery Time:

- To-door address in industrial and commercial area#: Before 6:00pm on the same day on Monday to Friday
- To-door address in residential area#: Before 8:00pm on the same day on Monday to Friday
- [SF Business Station](#): Before 6:00pm on the same day on Monday to Friday
- [SF Store](#): Before 7:00pm on the same day on Monday to Friday
- Saturday, Sunday or Hong Kong public holidays excluded
- Parcels to be self-picked up at [SF Lockers](#) and/or [SF Service Partners](#) are excluded

Upgrade Service Charge: Free of charge

Remarks:

^ If the parcel is sent out after the specified send-out time on Monday to Friday or on Saturday, Sunday and Public Holiday, it will be delivered in accordance with the normal transit time of Hong Kong domestic parcels.

#Remote areas and any addresses and areas that require special warehousing excluded.

* Shall be confirmed that the delay in delivery is caused by SF and that the refund requirements are met. Refunded basic shipment charges will not include value-added service charges, etc.

It is recommended the peer companies to inquire our CS for confirming the guarantee transit time before placing the orders.

This Service shall be governed by both [<Terms and Conditions of Carriage>](#) and [Local Delivery Speed Up Service Terms and Conditions](#) simultaneously.