



23 March 2021

Dear Valued Customer,

Service Arrangement on 2021 Easter and Ching Ming Festival Holidays

SF Express will provide special delivery arrangement on 2021 Easter and Ching Ming Festival Holidays (2 April to 6 April 2021) in Hong Kong and Macau. Details are as follow:

A1. Door-to-Door Pickup & Delivery Service

District	Date	Pickup Service	Delivery Service
Hong Kong & Macau	2 April 2021 (Friday)	Cut-off Time: 19:00	<ul style="list-style-type: none">Same Day Delivery Service will not be available. Other delivery service will maintain normal.
	3 April 2021 (Saturday)	Cut-off Time: 16:00	<ul style="list-style-type: none">Same Day Delivery Service will not be available. Other delivery service will maintain normal.
	4 to 5 April 2021 (Sunday to Monday)	Cut-off Time: 16:00	<ul style="list-style-type: none">Same Day Delivery Service will not be available.If you wish to deliver your shipment(s), please specify the below information on the waybill:<ul style="list-style-type: none">Valid "contact no." and "mobile no." of the recipientExact delivery date marked in "Remark" field (e.g. Please deliver on 5 April 2021)
	6 April 2021 (Tuesday)	Cut-off Time: 19:00	<ul style="list-style-type: none">Same Day Delivery Service will not be available. Other delivery service will maintain normal.

Remarks:

- Delivery Service might be delayed due to the road closures and diversions on some districts during Ching Ming Festival (4 April 2021). Apologize for any inconvenience caused.
- Custom clearance might be delayed due to the special arrangement during Easter and Ching Ming Festival Holiday.



B. Pickup Service & Delivery Service at SF Service Network

During the holidays, pickup and drop-off services are available. Details are as follow:

1. SF Business Station

- Below SF Business Stations will maintain service on 4 April (Sunday) and 5 April 2021 (Monday). Business Hours: 09:00-18:00; Cut-off Time: 16:00.
- All SF Business Stations maintain service on 3 April 2021 (Saturday). Business Hours: 09:00-20:00; Cut-off Time: 16:00.
- All SF Business Stations maintain service on 2 April (Friday) and 6 April 2020 (Tuesday). Business Hours: 09:00-20:00; Cut-off Time: 19:00.

Hong Kong	Code	Address
Tai Po	852AA	G/F, North Wing ,1&3 Tung Mau Square, Tai Po, N.T.
Mongkok	852BD	Shop A & Shop B1, G/F, Fook Hong Mansion, No. 17-19 Fuk Tsun Street, Kowloon
Kwun Tong	852C	Room B, G/F, Fung Yip Industrial Building, 170 Wai Yip Street, Kwun Tong, Kowloon
Kwun Tong	852CAB	Workshop No. 1, G/F, Hung To Industrial Building, No. 80 Hung To Road, Kwun Tong, Kwun Tong District, Kowloon, Hong Kong
Lai Chi Kok	852D	Unit A, G/F, Shun Cheung Industrial Building, 24 & 26 Wing Hong Street, Lai Chi Kok, Kowloon
Tsim Sha Tsui	852E	Unit A, B & C, G/F, Eu Yan Sang Tower, Nos. 11-15 Chatham Road South, Tsim Sha Tsui, Yau Tsim Mong District, Kowloon
Hung Hom	852K	Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Kowloon,
Shatin	852FE	Room E, G/F, Yue Cheung Centre, 1-3 Wong Chuk Yeung Street, Sha Tin, N.T.
Tsuen Wan	852G	Room 7&8B, G/F, Thriving Industrial Centre, 26-38 Sha Tsui Road, Tsuen Wan, N.T.
Kowloon Bay	852H	G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon
San Po Kong	852J	Ground Floor, Fuk Wo Industrial Building, No.5 Sheung Hei Street, San Po Kong, Kowloon
Kwai Chung	852L	Workshop C, G/F, Ching Cheong Industrial Building, 1-7 Kwai Cheong Road, Kwai Chung, N.T.
Sheung Wan	852M	Shop A, G/F, Man Lok Building, 91 Bonham Strand & 117 Wing Lok Street, Sheung Wan, Hong Kong Island
Chai Wan	852PB	Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island
Wan Chai	852T	Shop A & B, G/F, Man Shek Building, 404-406 Jaffe Road, Wan Chai
Tuen Mun	852UAB	Unit A, Ground Floor, Tins' Centre Block I, 3 Hung Cheung Road, Tuen Mun, N.T.
Tuen Mun	852U	Unit F, G/F, Hoi Cheung Industrial Building, No. 4 Ho Tin Street, Tuen Mun, Tuen Mun District, N.T.
Macau	Code	Address
Rua Cinco Bairro Da Areia Preta	853A	G/F, 3B Veng Fung Industrial Building, Rua Cinco Bairro Da Areia Preta, Macau

- Below SF Business Station will maintain normal service on Easter and Ching Ming Festival Holidays.

Hong Kong	Code	Address
Chek Lap Kok	852QB	Counter 1 & 2, Zone J, T1 L7 check-in hall at the Hong Kong International Airport (Pick-up service is not available)

Please [click here](#) for the details of SF Business Station.



2. SF Stores

- All SF Stores will maintain normal service on **2 April (Friday) to 6 April 2021 (Tuesday)**. Shipments dropped off during the public holiday will be delivered on the next working day.

Please [click here](#) for the details of SF Store.

3. SF Service Partners

The service arrangements of SF Service Partners during **Easter and Ching Ming Festival Holidays, 2 April (Friday) to 6 April 2021 (Tuesday)** are as below^,

Code	Address	Service Partners	2 to 6 April 2021 (Friday to Tuesday)
852UA3003	18C, Tong Tau Po Village, Tai Shu Ha Road East, Yuen Long, N.T.	元朗超記快餐車	OFF
852Q3003	G/F, 5 First Street, Sok Kwu Wan, HK	漁民文化村	10:00-18:00
852Q3002	Shop 2, Sliver Pearl Mansion, 14 Mui Wo Ferry Pier Road, Lantau Island	紅樓傢俱店	OFF
852Q3001	G/F, 27 Yung Shue Wan Main Street, Lamma Island	利源便利店	Normal
852M3001	G/F, 53 San Hing Street, Cheung Chau	長洲橫店百貨	Normal
852U3001	Shop Nos. 10, 1/F, Tai Hing Commercial Centre, 1 Tai Hing Street, Tuen Mun	新日尚士多	14:00-19:00
852BA3001	Shop 7, G/F Mei Wui House, Shek Kip Mei Estate, Shek Kip Mei	源泰文具 Yuen Tai Stationery	11:30-21:00
852UB3001	Shop L030, G/F, Tin Yiu Plaza, Tin Shui Wai, NT	資料電腦	10:30-21:00
852U3002	FLAT 202, Siu Hong Court Arcade, Siu Hong Court, Tuen Mun	福澤辦館	OFF
852PA3001	Shop 10B, Hoi Kwong Court, 13-15 Hoi Kwong Street, Quarry Bay	豚購	OFF
852GE3002	Shop 16B, Ground Floor, Cheong Ning Plaza, Tsuen Cheong Center, 202-216 Sai Lau Kok Road, Tsuen Wan, N.T	天空之城	OFF
852UB3002	SHOP 13, G/F, Fairview Park Boulevard, Yuen Long	森美士多	OFF
852BA3003	BLK B, G/F, Green View House, 31 Poplar St, Price Edward, KL	尚車駁	OFF
852UA3005	G/F, Sun Shun Fuk Centre, 12- 18 Wang Yip Street South, Yuen Long, NT	意拓有限公司	OFF
852UA3006	G/F, No. 86 Wong Nai Tun Tsuen, Yuen Long, NT	86 士多	OFF
852U3003	FLAT/RM 62, G/F, SHOPPING CTR, LUNG MUN OASIS, TUEN MUN, NT	電訊站	OFF
852UB3003	No 101, Shan Tsuen (Wang Toi Shan), Yuen Long, NT	燦利士多	OFF
852LB3001	Shop A7A, Kwai Chung Centre, 102 Kwai Hing Road, Kwai Chung, NT	AMI 葵興自提點	OFF
852UA3007	G/F · 682 · Tai Kei Leng, Yuen Long, NT	682 士多	OFF
852FE3001	Flat 209, 2/F, Hang On EST Shop' G Arcade, Ma On Shan, NT	忠誠鞋業	10:30-20:00 (Sun OFF)
852PA3002	Shop No 20, G/F, Shaukiwan CTR, No 407 Shau Kei Wan RD, HK	灑然	OFF



852CA3001	Shop G15-G17, Ka Wah Arcade, Yau Tong Centre, Ka Wing Street, Yau Tong, KLN	華輝藥業	08:00-20:00
852BA3004	Shop 114, Nam Lok House, Nam Shan Estate, Shek Kip Mei, Kowloon	南昌辦館	OFF
852M3002	G/F, No.124, Tai Sun Back Street, Cheung Chau	潮點集運	OFF
852A3001	Unit A, G/F, No 20 1st Lane, Po Sheung Tsuen, Sheung Shui, NT	柏誠自提點	OFF
852CB3001	G/F, 148 Shui Wo Street, Kwun Tong, Kowloon	栗子屋	OFF
852T3001	G/F, 23 Yik Yam Street, Happy Valley	定發五金	OFF
852K3003	Shop 2,G/F,Harbourview Horizon Hotel12 Hung Lok Rd Hunghom Bay, KL	海韻星	08:00-24:00
852P3001	Apple Solo. No. G26, Hysan Avenue, Causeway Bay, Hong Kong	Take it Easy 自取點	OFF
852UB3004	1A, KAM TIN RD, SHEK KONG, SHEUNG TSUEN, PAT HEUNG, HK	方便鳥自取屋	OFF

^The above information is for reference only. Business hours of SF Service Partners might fluctuate due to the retail business operating purpose.

Please [click here](#) for the details of SF Service Partners.

4. EF Lockers

All EF Lockers will provide normal service during **Easter and Ching Ming Festival Holidays, 2 April (Friday) to 6 April 2021 (Tuesday)**. *

* The above information is for reference only. Business hours of EF Lockers might fluctuate due to venue operating adjustments.

Please [click here](#) for the details of EF Lockers.

C. SF Warehousing and Distribution Services

The following SF Office and Warehousing Services have special delivery arrangement during **Easter and Ching Ming Festival Holidays, 2 April (Friday) to 6 April 2021 (Tuesday)**. Details are as follow:

Date	Warehousing Service	Delivery Service
2 to 6 April 2021 (Friday to Tuesday)	Service not available	Goods will be delivered from 7 April 2021 (Wednesday) onwards by SF delivery team

Please kindly contact (852) 3902 7191, if you have any questions or special needs on outbound service, thank you!

順豐速運(香港)有限公司
S.F. EXPRESS (HONG KONG) LIMITED
9/F, Asia Logistics Hub – SF Centre
36 Tsing Yi Hong Wan Road
Tsing Yi, Hong Kong
香港青衣青衣航運路36號
亞洲物流中心 - 順豐大廈9樓
www.sf-express.com

客戶服務熱線 Customer Service Hotline
(852) 2730 0273
辦公室總線 General Hotline
(852) 3123 6800
財務部電話 Finance Department Tel
(852) 2922 2922 / 2787 1222
財務部傳真 Finance Department Fax
(852) 2670 8530



E. SF Same Day Delivery Service

SF Same Day Delivery Service **will be suspended** until further notice.

F. Customer Service

Customer Service Hotline (Hong Kong and Macau) have special arrangement during **Easter and Ching Ming Festival Holidays, 2 April (Friday) to 6 April 2021 (Tuesday)**. Details are as follow:

Regions	Date	Service Hours
Hong Kong and Macau	2 to 6 April 2021 (Friday to Tuesday)	08:00 - 20:00

Remarks:

1. Pickup Authorization Service in Hong Kong and Macau will be suspended from 2 to 6 April 2021(Friday to Tuesday).

For enquiries, please contact our Customer Service Hotline at (852) 2730 0273 (Hong Kong) or (853) 2873 7373 (Macau).

Yours faithfully,

S.F. Express (Hong Kong) Limited