9/F, Asia Logistics Hub – SF Centre 36 Tsing Yi Hong Wan Road Tsing Yi, Hong Kong

香港青衣青衣航運路36號 亞洲物流中心 - 順豐大厦9樓

www.sf-express.com

客戶服務熱線 Customer Service Hotline (852) 2730 0273

辦公室總線 General Hotline (852) 3123 6800

財務部電話 Finance Department Tel (852) 2922 2922 / 2787 1222

財務部傳真 Finance Department Fax (852) 2670 8530



15 September 2023

### Dear Valued Customer,

# Service Arrangement on 2023 Chinese Mid-Autumn Festival and National Day

SF Express will provide special delivery arrangement on the second day following the Chinese Mid-Autumn Festival and National Day (30 September to 2 October 2023) in Hong Kong and Macau. Details are as follow:

# A. Door-to-Door Pickup & Delivery Service

District	Date	Delivery Service	
Hong Kong &	30 September 2023 (Saturday)		<ul> <li>Same Day Delivery Service will not be available.</li> <li>If you wish to deliver your shipment(s), you can make reservations or change their delivery date by calling</li> </ul>
Macau	1 October 2023 (Sunday)	Cut-off Time: 16:00	our customer service hotline, or specify the below information on the waybill:  - Valid "contact no." and "mobile no." of the recipient
Hong Kong	2 October 2023 (Monday)		- Exact delivery date marked in "Remark" field (e.g. Please deliver on 30 September 2023)

Remarks: Custom clearance might be delayed due to the special arrangement during 2023 Chinese Mid-Autumn Festival and National Day Holiday.

## B. Pickup Service & Delivery Service at SF Service Network

During the holidays, pickup and drop-off services are available. Details are as follow:

## 1. SF Business Station

Below SF Business Stations will maintain service from 30 September to 2 October 2023 (Saturday to Monday).
 Business Hours: 09:00-18:00; Cut-off Time: 16:00.

Hong Kong	Code	Address	
Tai Po	852AA	G/F, North Wing ,1 & 3 Tung Mau Square, Tai Po, Tai Po District, New Territories, Hong Kong	
Mong Kok	852BD	No. AB1, G/F, Fook Hong Mansion No. 17 & 19 Fuk Tsun Street, Mong Kok, Yau Tsim Mong District, Kowloon, Hong Kong	

9/F, Asia Logistics Hub – SF Centre 36 Tsing Yi Hong Wan Road Tsing Yi, Hong Kong

香港青衣青衣航運路36號 亞洲物流中心 - 順豐大厦9樓

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Kwun Tong852CABWorkshop No. 1, G/F, Hung To Industrial Building, No. 80 Hung To Road, Kwun Tong, Kwun Tong District, Kow KongLai Chi Kok852DUnit A, G/F, Shun Cheung Industrial Building, No. 24 & 26 Wing Hong Street, Lai Chi Kok, Sham Shui Po District, Hong KongTsim Sha Tsui852EUnit A, B & C,G/F, Eu Yan Sang Tower, Nos. 11-15 Chatham Road South, Tsim Sha Tsui, Yau Tsim Mong District, Hong KongKowloon City852KRoom A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Hong KongFo Tan852FEUnit E, G/F, Yue Cheung Centre, No. 1-3 Wong Chuk Yeung Street, Fo Tan, Sha Tin District, New Territories, Hong KongTsuen Wan852GRoom 7& 8B, G/F, Thriving Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan, Tsuen Wan, District, New Thong KongTsing Yi852GHWorkshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing Districtriories, Hong KongKowloon Bay852HG/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, HongSan Po Kong852JG/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, HongKwai Chung852LWorkshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing District, Hong KongSheung Wan852PBWorkshop B, G/F, Yiko Industrial Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and Noistrict, Hong Kong Island, Hong KongWan Chai852DAWorkshop B, G/F, Wan Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, Hong Kong				
Kwun Tong 852CAB Kong  Lai Chi Kok 852D Unit A, G/F, Shun Cheung Industrial Building, No. 24 & 26 Wing Hong Street, Lai Chi Kok, Sham Shui Po District Hong Kong  Tsim Sha Tsui 852E Unit A, B & C,G/F, Eu Yan Sang Tower, Nos. 11-15 Chatham Road South, Tsim Sha Tsui, Yau Tsim Mong District Hong Kong  Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Hong Kong  Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Hong Kong  Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Hong Kong  Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Hong Kong  Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Fo Tan, Sha Tin District, New Territories, Hog Kong  Room A2, G/F, Phase 2, Hang Fung Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan District, New Thong Kong  Sager A2, G/F, Thriving Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan District, New Territories, Hong Kong  Workshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing Districtritories, Hong Kong  San Po Kong  Sager A2, G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong  Kwai Chung  Sager A2, G/F, Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong  Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing Districtrictrics, Hong Kong  Sheung Wan  Sager Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing Districtrictrics, Hong Kong  Sheung Wan A3, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and Noistrict, Hong Kong Island, Hong Kong  Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan,	Kwun Tong	852C	Room B, G/F, Fung Yip Industrial Building, No. 170 Wai Yip Street, Kwun Tong, Kwun Tong District, Kowloon, Hong Kong	
Hong Kong  Tsim Sha Tsui  S52E  Hong Kong  Unit A, B & C,G/F, Eu Yan Sang Tower, Nos. 11-15 Chatham Road South, Tsim Sha Tsui, Yau Tsim Mong District Hong Kong  Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Hong Kong  Fo Tan  852FE  Unit E, G/F, Yue Cheung Centre, No. 1-3 Wong Chuk Yeung Street, Fo Tan, Sha Tin District, New Territories, Hong Kong  Room 7& 8B, G/F, Thriving Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan District, New Thong Kong  S52GH  Room 7& 8B, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing Distrerritories, Hong Kong  S52GH  G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong  San Po Kong  S52J  G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong  Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing Distrerritories, Hong Kong  Sheung Wan  S52M  Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and Noistrict, Hong Kong Island, Hong Kong  S52PB  Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Hong Kong  Wan Chai  S52UAB  Unit 10. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Kwun Tong	852CAB	Workshop No. 1, G/F, Hung To Industrial Building, No. 80 Hung To Road, Kwun Tong, Kwun Tong District, Kowloon, Hong Kong	
Hong Kong  Kowloon City  852K  Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Hong Kong  Fo Tan  852FE  Unit E, G/F, Yue Cheung Centre, No. 1-3 Wong Chuk Yeung Street, Fo Tan, Sha Tin District, New Territories, Hong Kong  Room 78, 8B, G/F, Thriving Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan District, New Territories, Hong Kong  Tsing Yi  852GH  Workshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing Distrerritories, Hong Kong  Kowloon Bay  852H  G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong  San Po Kong  852J  G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong  Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing Distr Territories, Hong Kong  Sheung Wan  852M  Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and V District, Hong Kong Island, Hong Kong  Shop A, G/F, Man Lok Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Wan Chai  852PB  Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Wuen Long  852UAB  Unit 10. F, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Lai Chi Kok	852D	Unit A, G/F, Shun Cheung Industrial Building, No. 24 & 26 Wing Hong Street, Lai Chi Kok, Sham Shui Po District, Kowloon, Hong Kong	
Kowloon City 852K Hong Kong  Fo Tan 852FE Unit E, G/F, Yue Cheung Centre, No. 1-3 Wong Chuk Yeung Street, Fo Tan, Sha Tin District, New Territories, Ho Tsuen Wan 852G Room 7& 8B, G/F, Thriving Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan District, New Thong Kong  Tsing Yi 852GH Workshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing Districtritories, Hong Kong  Kowloon Bay 852H G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong San Po Kong 852J G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing Districtritories, Hong Kong  Sheung Wan 852M Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and Vistrict, Hong Kong Island, Hong Kong  Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Tsim Sha Tsui	852E	Unit A, B & C,G/F, Eu Yan Sang Tower, Nos. 11-15 Chatham Road South, Tsim Sha Tsui, Yau Tsim Mong District, Kowloon Hong Kong	
Room 7& 8B, G/F, Thriving Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan District, New Tribong Kong  Tsing Yi  852GH  Workshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing Disterritories, Hong Kong  Kowloon Bay  852H  G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong  San Po Kong  852J  G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong  Kwai Chung  852L  Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing District, Hong Kong  Sheung Wan  Sheung Wan  Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and Voistrict, Hong Kong Island, Hong Kong  Chai Wan  852PB  Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Iwan Chai  852T  Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Vuen Long  852UAA  Unit 10C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Kowloon City	852K	Room A2, G/F, Phase 2, Hang Fung Industrial Building, 2G Hok Yuen Street, Hung Hom, Kowloon City District, Kowloon, Hong Kong	
Tsing Yi  852GH  Hong Kong  Workshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing Dis Territories, Hong Kong  Kowloon Bay  852H  G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong  852J  G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong  Kwai Chung  852L  Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing Distr Territories, Hong Kong  Sheung Wan  Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and V District, Hong Kong Island, Hong Kong  Chai Wan  852PB  Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, I Wan Chai  852T  Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, I Hong Kong  Wuen Long  852UAB  Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Fo Tan	852FE	Unit E, G/F, Yue Cheung Centre, No. 1-3 Wong Chuk Yeung Street, Fo Tan, Sha Tin District, New Territories, Hong Kong	
Tsing Yi 852GH Territories, Hong Kong  Kowloon Bay 852H G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong San Po Kong 852J G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing District, Hong Kong Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and Voistrict, Hong Kong Island, Hong Kong  Chai Wan 852PB Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Iwan Chai 852T Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Vuen Long 852UAB Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Tsuen Wan	852G	Room 7& 8B, G/F, Thriving Industrial Centre, No. 26-38 Sha Tsui Road, Tsuen Wan, Tsuen Wan District, New Territories, Hong Kong	
San Po Kong 852J G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing District, Hong Kong Sheung Wan Stop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and No. District, Hong Kong Island, Hong Kong  Chai Wan 852PB Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Iwan Chai S52T Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Yuen Long 852UAB Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Tsing Yi	852GH	Workshop Nos. 3-5, G/F, Block C, Tsing Yi Industrial Centre Phase 2, Cheung Fai Road, Tsing Yi, Kwai Tsing District, New Territories, Hong Kong	
Kwai Chung  852L  Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing District, Hong Kong  Sheung Wan  Sheung Wan  Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and No. District, Hong Kong Island, Hong Kong  Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Iwan Chai  Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Kowloon Bay	852H	G/F, Block B, Tonic Industrial Centre, No. 19 Lam Hing Street, Kowloon Bay, Kwun Tong District, Kowloon, Hong Kong	
<ul> <li>Kwai Chung   852L   Territories, Hong Kong   Shop A, G/F, Man Lok Building, No. 91 Bonham Strand &amp; No. 117 Wing Lok Street, Sheung Wan, Central and No. District, Hong Kong Island, Hong Kong   Shop A, G/F, Man Lok Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, I Wan Chai   Shop A &amp; B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, Wan Long   Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong   Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter</li> </ul>	San Po Kong	852J	G/F, Fuk Wo Industrial Building, No. 5 Sheung Hei Street, San Po Kong, Wong Tai Sin District, Kowloon, Hong Kong	
Sheung Wan B52M District, Hong Kong Island, Hong Kong  Chai Wan 852PB Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, I  Wan Chai 852T Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island,  Yuen Long 852UAB Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Kwai Chung	852L	Workshop C, G/F, Ching Cheong Industrial Building, No. 1-7 Kwai Cheong Road, Kwai Chung, Kwai Tsing District, New Territories, Hong Kong	
Wan Chai 852T Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island,  Yuen Long 852UAB  Yuen Long 852UAB  Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Sheung Wan	852M	Shop A, G/F, Man Lok Building, No. 91 Bonham Strand & No. 117 Wing Lok Street, Sheung Wan, Central and Western District, Hong Kong Island, Hong Kong	
Yuen Long  852UAB  Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Hong Kong  Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Chai Wan	852PB	Workshop B, G/F, Yiko Industrial Building, No. 10 Ka Yip Street, Chai Wan, Eastern District, Hong Kong Island, Hong Kong	
Yuen Long   852UAB   Hong Kong    Yuen Long   Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Ter	Wan Chai	852T	Shop A & B, G/F, Man Shek Building, No. 404-406 Jaffe Road, Wan Chai, Wan Chai District, Hong Kong Island, Hong Kong	
Yuen Long   1852UAA	Yuen Long	852UAB	Unit no. F, G/F, Hung Wai Industrial Building, Nos.1-5 Hi Yip Street West, Yuen Long, Yuen Long District, New Territories, Hong Kong	
Hong Kong	Yuen Long	852UAA	Unit 12C, G/F, Lai Sun Yuen Long Centre, No.27 Wang Yip Street East, Yuen Long, Yuen Long District, New Territories, Hong Kong	
Tuen Mun 852U Unit F, G/F, Hoi Cheung Industrial Building, No. 4 Ho Tin Street, Tuen Mun, Tuen Mun District, New Territories,	Tuen Mun	852U	Unit F, G/F, Hoi Cheung Industrial Building, No. 4 Ho Tin Street, Tuen Mun, Tuen Mun District, New Territories, Hong Kong	

Please <u>click here</u> for the details of SF Business Station.

### 2. SF Stores

All SF Stores will maintain holiday business hours from 30 September to 2 October 2023 (Saturday to Monday). Cut-off time 15:00.

• Below service point will maintain normal service.

9/F, Asia Logistics Hub – SF Centre 36 Tsing Yi Hong Wan Road Tsing Yi, Hong Kong

香港青衣青衣航運路36號 亞洲物流中心 - 順豐大厦9樓

www.sf-express.com

客戶服務熱線 Customer Service Hotline (852) 2730 0273

辦公室總線 General Hotline (852) 3123 6800

財務部電話 Finance Department Tel (852) 2922 2922 / 2787 1222

財務部傳真 Finance Department Fax (852) 2670 8530



Hong Kong	Code	Address
Chek Lap Kok	852QB	Counter 1 & 2, Zone J, T1 L7 check-in hall at the Hong Kong International Airport
		(Pick-up service is not available)

Please click here for the details of SF Store.

### 3. SF Service Partners

Please <u>click here</u> for the service arrangements of SF Service Partners during Mid-Autumn Festival and National Day, 30 September to 2 October 2023 (Saturday to Monday).

The information is for reference only. Business hours of SF Service Partners might fluctuate due to the retail business operating purpose.

Please <u>click here</u> for the details of SF Service Partners.

### 4. SF Lockers

All SF Lockers will provide normal service during Mid-Autumn Festival and National Day , 30 September to 2 October 2023 (Saturday to Monday). \*

\* The above information is for reference only. Business hours of SF Lockers might fluctuate due to venue operating adjustments.

Please <u>click here</u> for the details of SF Lockers.

## C. Cold Chain Delivery Service

Date	Drop-off Service	Delivery Service	
30 September to 2 October 2023	Cut-off Time: 16:00	Normal Service	
(Saturday to Monday)	Cut-on time. 16.00		

^Cold Chain credit account customers are welcome to enjoy the Cold Chain Delivery Service at designated SF self-operated network points.

9/F, Asia Logistics Hub – SF Centre 36 Tsing Yi Hong Wan Road Tsing Yi, Hong Kong

香港青衣青衣航運路36號 亞洲物流中心 - 順豐大厦9樓

www.sf-express.com

客戶服務熱線 Customer Service Hotline (852) 2730 0273

辦公室總線 General Hotline (852) 3123 6800

財務部電話 Finance Department Tel (852) 2922 2922 / 2787 1222

財務部傳真 Finance Department Fax (852) 2670 8530



<sup>^</sup>Designated SFHK self-operated network points are <u>SF Business Station</u> and <u>SF Store</u> with Frozen/Chilled Pickup Service.

# D. SF Warehousing and Distribution Services

The Warehousing Services will have special delivery arrangement during Mid-Autumn Festival and National Day, 30 September to 2 October 2023 (Saturday to Monday). Details are as follow:

Date	Warehousing Service	Delivery Service
30 September to 2 October 2023 (Saturday to Monday).	Service not available	Goods will be delivered from 3 <b>October</b> 2023(Tuesday)onwards by SF delivery team

### E. Customer Service

Customer Service Hotline (Hong Kong and Macau) will have special arrangement during **Mid-Autumn Festival and National Day**, 30 **September to 2 October 2023 (Saturday to Monday)**. Details are as follow:

Regions	Date	Service Hours
Hong Kong and Macau	30 September to 2 October 2023 (Saturday to Monday)	08:00 - 20:00

Remarks: Pickup Authorization Service in Hong Kong will be suspended on the day after the Mid-Autumn Festival and the National Day holiday from September 30 to October 2, 2023 (Saturday to Monday). Pickup Authorization Service in Macau will be suspended on the day after the Mid-Autumn Festival and the National Day from September 30 to October 1, 2023 (Saturday to Sunday).

For further enquiries, please contact our Customer Service Hotline at (852) 2730 0273 (Hong Kong) or (853) 2873 7373 (Macau); WhatsApp (852) 5232 3333; Facebook Messenger: SFEXPRESS HK; WeChat: SF\_Express-HK.

Yours faithfully,

S.F. Express (Hong Kong) Limited