



26 September 2019

Dear Valued Customer,

Service Arrangement on Chung Yeung Festival 2019

SF Express will provide special delivery arrangement on Chung Yeung Festival (7 October 2019) in Hong Kong. Details are as follows:

A. Door-to-Door Pickup & Delivery Service

District	Date	Pickup Service	Delivery Service
Hong Kong	7 October 2019 (Monday)	Cut-off Time: 16:00	<ul style="list-style-type: none">● Same Day Delivery Service will not be provided● If you wish to deliver your shipment(s) soonest, please specify the below information on the waybill:<ul style="list-style-type: none">- Valid "contact no." and "mobile no." of the recipient- Exact delivery date marked in "Remark" field (e.g. Please deliver on 7 October 2019)

B. Pickup & Delivery Service at SF Service Network

During the holiday, pickup and drop-off services are available. Details are as follows:

1. SF Express Business Station

Below SF Express Business Stations will provide service on 7 October 2019 (Monday). Business Hours: **09:00-18:00**; Cut-off Time: **16:00**.

Please [click here](#) for the details of SF Express Business Stations.

Hong Kong	Business Station Address
Sheung Wan	Shop A, G/F, Man Lok Building, 91 Bonham Strand & 117 Wing Lok Street, Sheung Wan, Hong Kong
Hong Kong East	Shop No.2 on Ground Floor, Wang Fai Mansion, Nos 2-12 Wang On Road, Hong Kong
Wan Chai	Shop A & B, G/F, Man Shek Building, 404-406 Jaffe Road, Wan Chai, Hong Kong
Kwun Tong	Room B, G/F, Fung Yip Industrial Building, 170 Wai Yip Street, Kwun Tong, Kowloon
Kowloon Bay	Workshop No. 5, G/F, Wing Fat Industrial Building, 12 Wang Tai Road, Kowloon Bay, Kowloon
	Ground Floor, Fuk Wo Industrial Building, No.5 Sheung Hei Street, San Po Kong, Kowloon
Prince Edward	G/F, 26 Tai Nan Street, Prince Edward, Kowloon
Lai Chi Kok	Unit A, G/F, Shun Cheung Industrial Building, 24 & 26 Wing Hong Street, Lai Chi Kok, Kowloon
Hung Hom	Shop D3, G/F, 2G Hang Fung Industrial Building, Hok Yuen Street, Hung Hom, Kowloon
Tsim Sha Tsui	Unit No. 8 on 2nd Floor, Wing On Plaza, No. 62 Mody Road, Kowloon
Kwai Chung	Workshop C, G/F, Ching Cheong Industrial Building, 1-7 Kwai Cheong Road, Kwai Chung, N.T.
Tsuen Wan	Room 7 & 8B, G/F, Thriving Industrial Centre, 26-38 Sha Tsui Road, Tsuen Wan, N.T.
Sha Tin	Room E, G/F, Yue Cheung Centre, 1-3 Wong Chuk Yeung Street, Sha Tin, N.T.



Tuen Mun	Unit A, Ground Floor, Tins' Centre Block I, 3 Hung Cheung Road, Tuen Mun, N.T.
Tai Po	G/F, North Wing ,1 & 3 Tung Mau Square, Tai Po, N.T.
Macau	Business Station Address
Rua Cinco Bairro Da Areia Preta	G/F, 3B Veng Fung Industrial Building, Rua Cinco Bairro Da Areia Preta, Macau

2. SF Stores

All SF Stores[#] will maintain service on 7 October 2019 (Monday). Business Hours: **12:00-20:00**. Shipments dropped off during the holiday will be delivered on the next working day.

[#]Chai Wan Trend Centre SF Store will be closed during the holiday.

Please [click here](#) for the details of SF Stores.

3. SF Service Partners

SF Service Partners (including the designated 7-Eleven Convenience Stores, Circle K Convenience Stores, Shell Stations, Red Hall Furniture at Mui Wo on Lantau Island, Lok's Shop on Cheung Chau, Li Yuen Store on Lamma Island, Lamma Fisherfolk's Village, Chiu Kee Vans, Jyun Yip Store at Pui O on Lantau Island and Keung Kee Store in San Po Kong) will provide service on 7 October 2019 (Monday) ^.

^The above information is for reference only. Business hours of SF Service Partners might fluctuate due to the retail business operating purpose.

Please [click here](#) for the details of SF Service Partners.

4. EF Lockers

All EF Lockers will provide service on 7 October 2019 (Monday).

C. Refrigerated Delivery Service

Date	Enterprise Refrigerated Delivery & Airport Shipment Service	Door-to-Door Refrigerated Delivery Service
7 October 2019 (Monday)	Service is not available	Maintain normal service (Except Tung Chung, Discovery Bay and Ma Wan districts) Cut-off Time: 16:00

D. SF Next Morning Delivery and SF Same Day Delivery

SF Next Morning Delivery and SF Same Day Delivery will not be available on 30 September 2019 (Monday) and 1 October 2019 (Tuesday). Service will be resumed normal on 8 October 2019 (Tuesday).

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辦公室總線 General Hotline
(852) 3123 6800
財務部電話 Finance Department Tel
(852) 2922 2922 / 2787 1222
財務部傳真 Finance Department Fax
(852) 2670 8530



E. Customer Service

The service hours of Hong Kong Customer Service Hotline will be adjusted on 7 October 2019 (Monday). Details of the adjustment are as follows:

Date	Service Hours
7 October 2019 (Monday)	08:00-20:00

Remarks:

Pickup Authorization Service in Hong Kong and Macau are not available on 7 October 2019 (Monday).

For further enquiries, please contact our Customer Service Hotlines at (852) 2730 0273 (Hong Kong) or (853) 2873 7373 (Macau).

Yours faithfully,
S.F. Express (Hong Kong) Limited