



27 May 2019

Dear Valued Customer,

Service Arrangement on Dragon Boat Festival 2019

S.F. Express will provide special delivery arrangement on Dragon Boat Festival, 7 June 2019 (Friday) in Hong Kong and Macau. Details are as follow:

A. Door-to-Door Pickup & Delivery Service

District	Date	Pickup Service	Delivery Service
Hong Kong & Macau	7 June 2019 (Friday)	Cut-off Time: 16:00	<ul style="list-style-type: none">● SF Same Day Delivery Services will not be provided (including SF Next Morning Delivery)● If you wish to deliver your shipment(s) on public holiday, please specify the below information on the waybill:<ul style="list-style-type: none">- Valid “contact no.” and “mobile no.” of the recipient- Exact delivery date marked in “Remark” field (e.g. Please deliver on 7 June 2019)

B. Pickup Service & Delivery Service at S.F. Service Network

During the public holiday, pickup and drop-off services are available. Details are as follow:

1. S.F. Express Service Centers

Below S.F. Express Service Centers will maintain normal service on 7 June 2019 (Friday)
Business Hours: **09:00 - 20:00**; Cut-off Time: **16:00**.

Please [click here](#) for the details of S.F. Express Service Centers.

Hong Kong	Service Center Address
Sheung Wan	Shop A, G/F, Man Lok Building, 91 Bonham Strand & 117 Wing Lok Street, Sheung Wan, Hong Kong
Quarry Bay	Shop A, G/F, King's View Court Block D, No.9 Hoi Chak Street, Quarry Bay (901-907 King's Road)
Wan Chai	Shop A & B, G/F, Man Shek Building, 404-406 Jaffe Road, Wan Chai, Hong Kong
Kwun Tong	Room B, G/F, Fung Yip Industrial Building, 170 Wai Yip Street, Kwun Tong, Kowloon
Kowloon Bay	Workshop No. 5, G/F, Wing Fat Industrial Building, 12 Wang Tai Road, Kowloon Bay, Kowloon



Prince Edward	G/F, 26 Tai Nan Street, Prince Edward, Kowloon
Lai Chi Kok	Unit A, G/F, Shun Cheung Industrial Building, 24 & 26 Wing Hong Street, Lai Chi Kok, Kowloon
Hung Hom	Shop D3, G/F, 2G Hang Fung Industrial Building, Hok Yuen Street, Hung Hom, Kowloon
Tsim Sha Tsui	G/F, Creative Mansion, 6 & 8 Chatham Court, Tsim Sha Tsui, Kowloon
Kwai Chung	Workshop C, G/F, Ching Cheong Industrial Building, 1-7 Kwai Cheong Road, Kwai Chung, N.T.
Tsuen Wan	Room 7 & 8B, G/F, Thriving Industrial Centre, 26-38 Sha Tsui Road, Tsuen Wan, N.T.
Sha Tin	Room E, G/F, Yue Cheung Centre, 1-3 Wong Chuk Yeung Street, Sha Tin, N.T.
Tuen Mun	Unit A, Ground Floor, Tins' Centre Block I, 3 Hung Cheung Road, Tuen Mun, N.T.
Tai Po	G/F, North Wing, 1&3 Tung Mau Square, Tai Po, N.T.
Macau	Service Center Address
Rua Cinco Bairro Da Areia Preta	G/F, 3B Veng Fung Industrial Building, Rua Cinco Bairro Da Areia Preta, Macau

2. S.F. Stores

All S.F. Stores will maintain service on 7 June 2019 (Friday), Business Hours: **12:00 - 20:00**. Shipments dropped off during the public holiday will be delivered on the next working day.

Please [click here](#) for the details of S.F. Stores.

3. S.F. Service Points

S.F. Service Points (including the designated 7-Eleven Convenience Stores, Circle K Convenience Stores, VanGo Convenience Stores, Shell Stations, Red Hall Furniture at Mui Wo on Lantau Island, Lok's Shop on Cheung Chau, Li Yuen Store on Lamma Island, Lamma Fisherfolk's Village and Chiu Kee Vans) will provide service on 7 June 2019 (Monday)^.

^The above information is for reference only. Business hours of S.F. Service Points might fluctuate due to the retail business operating purpose.

Please [click here](#) for the details of S.F. Service Points.

4. EF Lockers

All EF Lockers will provide service on 7 June 2019 (Friday).

Please [click here](#) for the details of EF Lockers.



C. Refrigerated Delivery Service

Date	Enterprise Refrigerated Delivery & Airport Shipment Service	Door-to-Door Refrigerated Delivery Service
7 June 2019 (Friday)	Service is not available	Maintain normal service (Except Tung Chung, Discovery Bay and Ma Wan districts) Cut-off Time: 16:00

D. SF Next Morning Delivery, SF Same Day Delivery and 2-Hour Express Delivery Services

SF Next Morning Delivery will be unavailable from 6 June 2019 (Thursday), SF Same Day Delivery will be unavailable from 7 June 2019 (Friday); normal service will be resumed on 10 June 2019 (Monday).

2-Hour Express Delivery Services will be unavailable on 7 June 2019 (Friday); normal service will be resumed on 8 June 2019 (Saturday).

E. Customer Service

The service hours of the customer service hotline (Hong Kong and Macau) will be adjusted on 7 June 2019 (Friday). Details of the adjustment are as follow:

Date	Service Hours
7 June 2019 (Friday)	08:00 - 20:00

Remarks:

1. Pickup Authorization Service in Hong Kong and Macau is not available on 7 June 2019 (Friday).

For any enquiries, please contact our Customer Service Hotlines at (852) 2730 0273 (Hong Kong) or (853) 2873 7373 (Macau).