



Terms and Conditions on Hong Kong local document coupons package

1. This Hong Kong local document coupons package is issued by S.F. Express (Hong Kong) Ltd ("SF Express"). Each set of Hong Kong local document coupons package includes 11 Hong Kong local document coupons.
2. The validity period of this Hong Kong local document coupons package is subject to the date displayed on the coupon.
3. This Hong Kong local document coupons package is only applicable for settling freight charges of Hong Kong local document delivery with weight less than or equal to 0.5KG, and is not applicable for settling the service fees, surcharges, handling fee and/or tariff, including but not limited to fuel surcharge, SF packing materials charge, special warehousing service charge, temporary emergency surcharges, taxes and so on of Hong Kong local document delivery with weight less than or equal to 0.5KG.
4. If the freight charge of the document delivery is lower than the deductible amount of this coupon, the balance shall not be refunded.
5. This coupon can be used once only. Once this coupon is altered, damaged or any type of re-print/copy shall be considered invalid.
6. This coupon cannot be used in conjunction with other discounts, and this coupon cannot be exchanged for cash, transferred or resold.
7. This coupon is only valid when customers present it to SF staff before payment is made.
8. The coupon holder is responsible for the loss, theft, destruction or abuse of this coupon, and SF Express shall not be responsible therefor.
9. SF Express shall not re-issue this coupon due to human error (such as loss, damage or theft).
10. In case of any discrepancy between the English version and the Chinese version of these Terms & Conditions, the Chinese version shall prevail.
11. In case of any dispute, the decision of SF Express shall be final.
12. For enquiries, please call the SF Express customer service hotline at (852) 2730 0273.

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