

E 順遞-條款及細則

1. E 順遞（簡稱「本服務」）為順豐速運（香港）有限公司及/或順豐速運（澳門）有限公司（以下合稱「順豐」）所提供的一項物流服務，是指由香港特別行政區及/或澳門特別行政區投寄個人物品至中國內地的速遞服務。
2. 寄件人在使用本服務時，寄件人同意及僅代表收件人及/或任何對托寄物有任何權益之第三方同意受本條款及細則約束。
3. 寄件人使用本服務時，應同時遵守《[順豐運單條款及條件](#)》之全部約定。
4. 寄件人使用本服務時，托寄物首重不足 1 公斤按 1 公斤計費。續重 20 公斤或以下，不足 0.5 公斤按 0.5 公斤計費；續重 20 公斤以上，不足 1 公斤按 1 公斤計費。
5. 本服務可豁免燃油附加費。儘管有前述約定，順豐保留在任何時候徵收燃油附加費之權利，而無需另行通知寄件人，具體將以寄件時順豐的現行收費政策及標準為優先適用。
6. 寄件人如以外幣支付服務費，則以應付服務費（含運費及增值服務費等）為基準，按當日匯率進行換算。
7. 順豐官方網站上展示的有關本服務之時效僅供參考，順豐不會因任何時效延遲而承擔任何責任。
8. 寄件人或收件人應於快件交付給順豐後五（5）個自然日內按照順豐下單系統要求上傳真實、合法、符合規格要求的收件人的身份證明文件及購物小票或發票，以供辦理清關程序使用。寄件人或收件人若未能在前述要求的限期內上傳收件人的身份證明文件及購物小票或發票、或所提交的身份證明文件及購物小票或發票不符合要求，順豐有權將快件退回至寄件人，由此造成的任何損失均由寄件人自行承擔。
9. 因寄件人或收件人未能遵守第 8 條之約定而導致快件退回的：
 - 9.1 寄件人已支付的服務費用（含運費及增值服務費等）將不予退回，若寄件人寄件時選擇服務費到付，則寄件人應在快件退回時先支付服務費後方可取回快件，否則順豐速運有權扣留寄件人之快件，直至寄件人付清全部服務費用；
 - 9.2 寄件人若因任何原因未能簽收快件（包括但不限於寄件人拒收、拒絕支付服務費用而導致扣件、或《順豐運單條款和條件》第 9 條約定之無法派送的等情況），寄件人和/或收件人明確授權順豐自順豐接受快件之日起保留快件三（3）個月，若寄件人未能在順豐保留快件期間收取快件，寄件人和/或收件人明確授權順豐可以對快件進行放棄、處置或變賣，且無須就上述行為向寄件人或其他人承擔任何責任，由此造成的損失由寄件人自行承擔。
10. 如本條款及細則的任何規定被任何法院或其他有權力機構裁定全部或部分無效或不可執行，本條款及細則的其他規定和受影響的規定的其他內容仍然有效。
11. 順豐未能或延誤行使本條款及細則下任何條款亦不會構成對該條款的棄權。
12. 順豐保留隨時修改本條款及細則的權利而無需另行通知。任何修改在順豐官方網站公佈後立即生效並具有約束力。
13. 本條款及細則，均根據香港特別行政區法律予以規管及解釋。寄件人及順豐均同意遵守香港特別行政區法院的非專屬司法管轄權。
14. 本條款及細則的中英文版本如有歧義，一概以中文版本為準。
15. 本條款及細則為《順豐運單條款和條件》之補充條款及細則。本條款及細則未盡之事宜，應按照《順豐運單條款和條件》執行。如本條款及細則與《順豐運單條款和條件》有任何歧義，一概以本條款及細則為準。
16. 如有任何爭議，順豐保留最終決定權。

[2022 年 9 月版本]

E 顺递-条款及细则

1. E 顺递（简称「**本服务**」）为**顺丰速运（香港）有限公司及/或顺丰速运（澳门）有限公司**（以下合称「**顺丰**」）所提供的一项物流服务，是指由香港特别行政区及/或澳门特别行政区投寄个人物品至中国内地的速递服务。
2. 寄件人在使用本服务时，寄件人同意及仅代表收件人及/或任何对托寄物有任何权益之第三方同意受本条款及细则约束。
3. 寄件人使用本服务时，应同时遵守《[顺丰运单条款及条件](#)》之全部约定。
4. 寄件人使用本服务时，托寄物首重不足 1 公斤按 1 公斤计费。续重 20 公斤或以下，不足 0.5 公斤按 0.5 公斤计费；续重 20 公斤以上，不足 1 公斤按 1 公斤计费。
5. 本服务可豁免燃油附加费。尽管有前述约定，顺丰保留在任何时候征收燃油附加费之权利，而无需另行通知寄件人，具体将以寄件时顺丰的现行收费政策及标准为优先适用。
6. 寄件人如以外币支付服务费，则以应付服务费（含运费及增值服务等）为基准，按当日汇率进行换算。
7. 顺丰官方网站上展示的有关本服务之时效仅供参考，顺丰不会因任何时效延迟而承担任何责任。
8. 寄件人或收件人应于快件交付给顺丰后五（5）个自然日内按照顺丰下单系统要求上传真实、合法、符合规格要求的收件人的身份证明文件及购物小票或发票，以供办理清关程序使用。寄件人或收件人若未能在前述要求的限期内上传收件人的身份证明文件及购物小票或发票、或所提交的身份证明文件及购物小票或发票不符合要求，顺丰有权将快件退回至寄件人，由此造成的任何损失均由寄件人自行承担。
9. 因寄件人或收件人未能遵守第 8 条之约定而导致快件退回的：
 - 9.1 寄件人已支付的服务费用（含运费及增值服务等）将不予退回，若寄件人寄件时选择服务费到付，则寄件人应在快件退回时先支付服务费后方可取回快件，否则顺丰速运有权扣留寄件人之快件，直至寄件人付清全部服务费用；
 - 9.2 寄件人若因任何原因未能签收快件（包括但不限于寄件人拒收、拒绝支付服务费用而导致扣件、或《顺丰运单条款和条件》第 9 条约定之无法派送的等情况），寄件人和/或收件人明确授权顺丰自顺丰接受快件之日起保留快件三（3）个月，若寄件人未能在顺丰保留快件期间收取快件，寄件人和/或收件人明确授权顺丰可以对快件进行放弃、处置或变卖，且无须就上述行为向寄件人或其他人承担任何责任，由此造成的损失由寄件人自行承担。
10. 如本条款及细则的任何规定被任何法院或其他有权力机构裁定全部或部分无效或不可执行，本条款及细则的其他规定和受影响的其他内容仍然有效。
11. 顺丰未能或延误行使本条款及细则下任何条款亦不会构成对该条款的弃权。
12. 顺丰保留随时修改本条款及细则的权利而无需另行通知。任何修改在顺丰官方网站公布后立即生效并具有约束力。
13. 本条款及细则，均根据香港特别行政区法律予以规管及解释。寄件人及顺丰均同意遵守香港特别行政区法院的非专属司法管辖权。
14. 本条款及细则的中英文版本如有歧义，一概以中文版本为准。
15. 本条款及细则为《顺丰运单条款和条件》之补充条款及细则。本条款及细则未尽之事宜，应按照《顺丰运单条款和条件》执行。如本条款及细则与《顺丰运单条款和条件》有任何歧义，一概以本条款及细则为准。
16. 如有任何争议，顺丰保留最终决定权。

[2022 年 9 月版本]

SF-ship - Terms and Conditions

1. SF-ship (“this **Service**”) is a logistics service provided by **S.F. Express (Hong Kong) Limited and/or S.F. Express (Macau) Limited**. (hereafter referred to as “**SF**”). This Service means a express service that allow Shipper to post personal items from Hong Kong SAR and/or Macau SAR to Mainland China.
2. When using this Service, Shipper agrees, and on behalf of the Receiver and/or any third party with an interest in the Shipment that these Terms and Conditions shall apply.
3. When using this Service, Shipper shall comply with all provisions of [*SF's Terms and Conditions of Carriage*](#) at the same time.
4. When using this service, if the first weight of Shipments is less than 1kg, the first weight shall be calculated in 1kg. Subsequent weight up to 20kg shall be calculated in 0.5kg increments, weight in decimal kg will be rounded up to the nearest 0.5kg. Subsequent weight over 20kg shall be calculated in 1kg increments, weight in decimal kg will be rounded up to the nearest kg.
5. Fuel surcharges can be waived for Shipments using this Service. Notwithstanding the foregoing, SF reserves the right to charge fuel surcharges at any time without further notice to Shipper, and SF's charging policies and standards at the time of shipping shall prevail.
6. If Shipper intends to pay the service fee in a foreign currency, the service fee payable (including freight and value-added service fee, etc.) shall be used as the basis, and the exchange rate shall be converted according to the current day.
7. The transit time of this Service displayed on the official website of SF is for reference only. SF will not assume any responsibility for any delay in the transit time.
8. The Shipper or Receiver should upload the authentic, legal, and specification-compliant identity certificate of the Receiver and shopping receipts or invoices for customs clearance purpose within five (5) calendar days after the shipment is handed over to SF. If Shipper or Receiver fails to upload the Receiver's identification document and shopping receipts or invoices within the time limit specified above, or the submitted identification document and shopping receipts or invoices does not meet the requirements, SF shall have the right to return the Shipment to Shipper, and all the losses and damages there arisen shall be borne by Shipper solely.
9. If the Shipment is returned due to failure of Shipper or Receiver to comply with Clause 8 herein above:-
 - 9.1 The service fee (including freight and value-added service fee, etc.) paid by the Shipper will not be refunded. If Shipper chooses to pay the service fee by Receiver when placing the order, Shipper will be required to pay the service fee first before receiving the Shipment, otherwise SF shall have the right to detain the Shipment until the Shipper has paid all the service charges;
 - 9.2 If the Shipper fails to receive the Shipment for any reason (including but not limited to the Shipper's refusal to accept the shipment, refusal of paying the service fee for the Shipment, or the failure of delivery as stipulated in Clause 9 of the [*SF's Terms and Conditions of Carriage*](#), etc.) , Shipper and/or Receiver expressly authorizes SF to keep the Shipment for three (3) months from the date SF accepts the Shipment. If Shipper fails to receive the Shipment within the keeping period aforesaid, Shipper and/or Receiver expressly authorizes SF to release, dispose of or sell the Shipment without incurring any liability whatsoever to Shipper or Receiver or anyone else, and all the losses and damages there arisen shall be borne by Shipper solely.
10. If any provision hereof is held by any court or other authority to be invalid or unenforceable in whole or in part, the remaining provisions hereof and the remaining contents of the affected provision shall remain valid.
11. Failure or delay of SF in exercising any provision hereunder will not constitute a waiver of such provision.

12. SF reserves the right to change these Terms and Conditions at any time without further notice and any revision shall become immediately effective and binding when such revision is published on SF's official website.
13. These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the Hong Kong Special Administrative Region. Shipper and SF agree to submit to the non-exclusive jurisdiction of the courts of the Hong Kong Special Administrative Region.
14. In case of inconsistency between the Chinese and English versions of these Terms and Conditions, the Chinese version shall prevail.
15. These Terms and Conditions shall become the supplementary terms and conditions of [SF's Terms and Conditions of Carriage](#). With respect to any matter not covered herein, [SF's Terms and Conditions of Carriage](#) shall apply. In case of any discrepancy between these Terms and Conditions and [SF's Terms and Conditions of Carriage](#), these Terms and Conditions shall prevail.
16. In case of any disputes, SF's decision shall be final.

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