

Domestic Delivery Service Charge



Effective date: 1 Oct. 2019

Standard Home Delivery

Dimensions (cm) L + W + H	< 80	< 80	81-110	111-140	141-170
Weight (kg)	≤ 1kg	1-20 kg	≤ 20 kg		
Rate (NTD)	80	100	150	190	230

Dimension limitations: L + W + H cannot exceed 170 cm, and none of L/W/H can exceed 150 cm.

Door to Convenience Store Service rates

Dimensions (cm)	Length + Weight + Height	
	80 ≤	81-110
Rate (NTD)	90	130

Value-added Services – Cash On Delivery (COD)

COD area	Maximum COD amounts		Minimum service fee (NTD)
Taiwan	Convenience stores	NTD 20,000/ Shipment	From NTD 25/Shipment
	Home	NTD 50,000/Shipment	

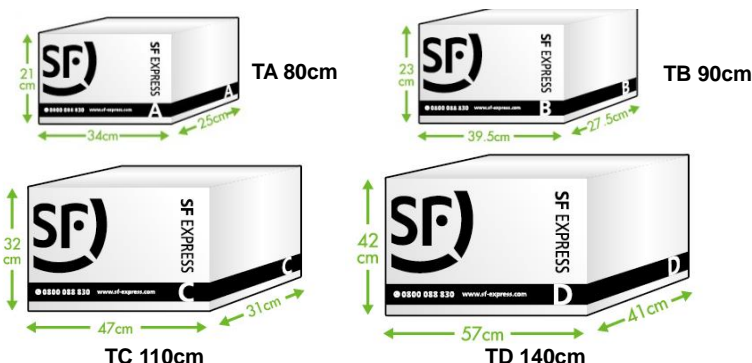
Cash On Delivery Service Fee = Shipment's COD amount x Service Rate (rounded)
Same-day delivery is not supported through convenience stores.

Value-added Service – Registered value

Declared value of package(NTD/Shipment)	Service option	Service Fee (NTD)	Delivery fee conditions
≤ 6,000 NTD	Optional add-on	Fixed amount: NTD 10	Freight collect
≤ 50,000 NTD/kg	Optional add-on	0.5% of freight value (with a minimum of NTD 40)	
> 50,000 NTD/kg	Mandatory add-on		

Cardboard boxes: prices and descriptions (for home delivery in Taiwan and cross-border)

Box	Dimensions (cm)	Price (NTD)
TA 80cm	34x25x21	20
TB 90cm	39.5x27.5x23	30
TC 110cm	47x31x32	40
TD 140cm	57x41x42	45



The prices above are given in NTD and include 5% Business Tax.

Taiwan SF Express reserves the right to change the prices, rates, payment methods, and service restrictions at any time without further notice.

For details on the exact content, areas, and rules of the services above, please call our Customer Service Center at 0800-088-830.

Ver.201910